yeti CAMPERS

NOMAD 4X4 CAMPER · GUIDE FOR YOUR TRIP

Traveler manual

Emergencies, insurance, how to drive, the wind, the camper's equipment and what to do if something fails.

Save this file on your phone. It works with no signal.

Version 2026-11-16
The always up-to-date version lives at app.yeticampers.com

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01

Emergencies

Numbers, insurance and what to do in an accident

ORDER OF PRIORITY

People first. The vehicle second. If someone is hurt, call 131 before anything else. The camper is replaceable.

CHILE

131
Ambulance · SAMU

133
Police (Carabineros)

132
Fire brigade

130
Forest fires · CONAF

137
Maritime emergency

YETI CAMPERS

WhatsApp
+56 9 4464 9549 · support 24/7

Always let us know, even if it seems minor. We coordinate with the insurer — you don't have to.

REALE INSURANCE

For anything insurance-related, always tell us first. We handle the process with REALE for you. These details are for reference only, in case you can't reach us.

Channel	Number
From a mobile	*1515
Phone	600 60 73253
WhatsApp	+56 9 9251 0055
Policy RUT	77.042.045-8

ARGENTINA

107
Medical emergency

101
Police

100
Fire brigade

911
General emergency

WHAT TO DO IN AN ACCIDENT

1. Stop in a safe place and check that no one is hurt.
2. If there are injuries, third parties involved or theft: call the police and file a report. Without a report the insurer can reject the claim.
3. Take photos of the damage, the vehicles and the whole scene. Plenty of them, and from a distance.
4. Message us on WhatsApp with your location.
5. Wait for our instructions before moving or repairing the vehicle.

02

Insurance & deductible

What is covered, how much the deductible is and how not to lose cover

The camper is insured with **REALE Chile**. The policy covers the vehicle and the camper but, like any insurance, it has a deductible: the part of the damage the renter is responsible for.

Type of claim	Deductible
Material damage	CLP 1,300,000
Theft, robbery or unauthorized use	CLP 1,300,000
Malicious acts	CLP 500,000
Accessories	CLP 250,000
Any claim in Argentina	CLP 2,000,000

The deductible is the **most** you pay for a covered claim, no matter how much higher the actual damage was. The full conditions are in your contract.

GRAVEL DAMAGE IS NOT COVERED

No policy in Chile covers damage from a stone thrown up on gravel. It isn't the insurer being difficult: on dirt roads it is by far the most common damage there is, typically the windshield.

That's why we offer it as **separate add-on cover**. If your trip goes onto the Carretera Austral, we seriously recommend it. Ask us before you leave.

HOW NOT TO LOSE YOUR COVER

- **Always tell us**, even if the damage seems minor.
- If there are third parties, injuries or theft: **file a police report**. Without it the insurer can reject the claim.
- **Don't repair anything yourself** or hire a workshop without telling us. We coordinate with the insurer.
- Only the people authorized in the contract may drive, and with a valid license.
- In Argentina, stay within the authorized corridor. Outside it there is no cover.

03

Before you leave ✅

Departure checklist and the route we recommend

Before you start we walk you through the camper in person. Even so, check this:

- Manual handy on your phone
- Valid driver's license with you
- Yeti's WhatsApp saved in your contacts
- You know where the fire extinguisher, jack and spare wheel are
- Fuel and water tanks full
- Weather apps downloaded: Windy or Windfinder
- iOverlander downloaded with offline maps — the best reference for where to spend the night

- Ferries booked if you're taking the bimodal route (barcazas.cl)

RECOMMENDED ROUTE

From Puerto Varas toward the Carretera Austral, the route we recommend is the **bimodal one: Hornopirén → Caleta Gonzalo**. It's cheaper and quite a bit more beautiful than the alternatives. Book the ferry ahead of time at barcazas.cl — it fills up in high season.

Minimum age to drive the camper: 25. No exceptions — it's a condition of the policy.

04

How to drive

Speeds, tire pressure, height and gravel

THIS IS NOT A CAR

It weighs around **2,150 kg** and is **3.2 m tall**. It brakes more slowly, leans into corners and won't fit where a normal car fits. Drive with that in mind the whole time.

RECOMMENDED MAXIMUM SPEEDS

Surface	Maximum
Paved highway	90 km/h
Secondary paved road	60 km/h
Gravel	50 km/h

TIRE PRESSURE

Tires	Pressure
Front	35 – 40 PSI
Rear	40 – 45 PSI

The rear tires run higher because they carry the weight of the camper. **Check it every morning before setting off**: low pressure on gravel is the most common cause of a blown tire.

> **HEIGHT: 3.2 METERS**
> This is the number that causes the most trouble. Before entering anywhere with a roof, look up: underground parking, gas-station canopies, height barriers, low branches. A roof strike is one of the most expensive kinds of damage there is.

GRAVEL

Much of the Carretera Austral is gravel. Slow down, read the corners ahead and avoid sharp steering. The most common damage in Patagonia is **a stone thrown up by an oncoming vehicle**: when you meet a truck or pickup at speed, slow down and move away from the center of the road.

Never brake hard on loose gravel. If the vehicle starts to slide, ease off the accelerator and keep the wheel straight.

PAY SPECIAL ATTENTION TO

- Tight corners and changes in gradient

- Wind gusts as you leave an area sheltered by trees or hills
- Speed bumps and dips — cross very slowly, the camper is loaded
- Single-lane bridges, very common on the Carretera Austral
- Loose animals on the road, especially at dawn and dusk

05



The wind

The most serious risk of the trip and how to assess it

THE MOST SERIOUS RISK OF THE TRIP

Because of its size and height, the camper is **very sensitive to crosswinds**. In strong Patagonian wind the risk of rolling over is real. This isn't boilerplate: it's the number-one reason we ask a customer to stop.

HOW TO ASSESS IT

Use **Windy** or **Windfinder** before each leg. On the wind map:

Color	What to do
Green / blue	Normal conditions
Yellow	Assess carefully. If the leg is exposed or there's open pampa, consider postponing

Color	What to do
Orange or above	**Don't travel.** Wait or change the plan

IF IT CATCHES YOU ON THE ROAD

- Slow down immediately. The force of the wind on the camper grows enormously with speed.
- Hold the wheel with both hands and anticipate the gusts as you leave sheltered areas.
- If you feel the vehicle moving on its own, **stop**. Find a flat, sheltered spot and park with the nose into the wind.
- Be careful opening the doors: the wind rips them from your hand and bends the hinges.
- Never leave the side awning out in the wind. Not for a minute.

> **YETI RULE**
> Arriving a day later ruins no one's trip. Losing the camper does. *"Whoever rushes in Patagonia wastes time."*

06



Electrical panel

The six switches and what each one controls

The whole camper is controlled from a panel of six switches plus the heater panel.

#	Control	What for
1	Interior light	LED lighting inside the cabin
2	Exterior light	Awning and outdoor lighting
3	220V inverter	Enables the 220V outlets
4	Water level	Shows how much water is left in the tank
5	Battery + USB	Shows the voltage and activates the USB ports
6	Water pump	Pressurizes the system: sink and outdoor shower

THREE HABITS THAT SAVE YOU TROUBLE

- **Inverter off** when you're not using 220V. It drains the battery even with nothing plugged in.
- **Pump off** when you're not using water. If there's a leak, the pump turns it into a flood.
- **Everything off** when you leave the camper.

Check the voltage (button 5) before sleeping and when you wake up. It's the best indicator of how your battery reserve is doing.

07

Diesel heater

How to turn it on, the two panels and the safety rules

The camper has an Autoterm diesel heater, fed from the vehicle's tank. It warms the cabin in a few minutes.

SAFETY RULES

- **Turn off the heater before refueling.** Shutdown can take up to 10 minutes, so switch it off as you approach the gas station, not when you arrive.
- **Never use it in an enclosed space** — garage, shed, workshop. Risk of poisoning from exhaust fumes.
- **Always leave a window or the roof hatch ajar** while it's running.
- **Sleeping with the heater on is not allowed: it is dangerous.** Switch it off before you go to sleep. Warm the camper before going to bed or when you wake up.
- **The camper carries a fire extinguisher on board.** Make sure you know where it is before you leave — we show you at handover.

BEFORE TURNING IT ON

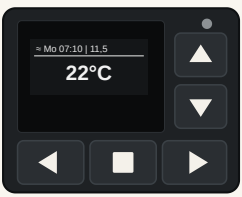
Check that the battery is **above 12.5V** and that you have enough diesel. On a low battery the heater won't start, or it starts and shuts off halfway.

Don't touch the heater's exhaust pipe while it's running or just after: it burns.

IDENTIFY YOUR PANEL

Our fleet has two types of panel. Look at yours:

PU-27 panel — square, with five buttons



It has the screen at the top left, two arrows (up and down) to its right and a row of three buttons along the bottom: left arrow, square button in the middle and right arrow.

Turn on: press the square button once. You'll hear the fan and the fuel pump. In 2 to 3 minutes warm air starts coming out.

Adjust temperature: left and right arrows.

Ventilation only, no heat: hold the square button for more than 2 seconds.

Turn off: press the square button again.

Comfort Control panel — long, with a knob



It is long and narrow: the screen on the left and a round knob on the right. Under the knob there are two curved buttons: the left one (arrow) goes back and the right one (three dots) is the quick-access button.

Quick start: hold the quick-access button (the one on the right, with three dots) for 2 seconds. It starts with the last setting you used.

Start choosing a mode: press the knob → "Heating" → choose mode → set temperature → choose duration → confirm by pressing the knob.

Turn off: hold the quick-access button for 2 seconds. The screen shows "Switching off...".

LED light: red = heating · blue = venting · green = cooling down · flashing red = error.

HEATING MODES

Mode	What it does
Temperature	Holds the temperature you set by reducing power. **This is the one we recommend.**
Power	Runs constantly at the fixed level you choose, from 1 to 9
Heat + ventilation	Heats, stops combustion once it reaches temperature and keeps moving air

Mode	What it does
Thermostat	Switches fully on and off according to temperature

WHEN TURNING OFF: WAIT

After you switch it off, **the fan keeps running for several minutes** to cool the system. This is normal and required. **Don't cut the power or turn off the electrical panel until the fan stops on its own.** Cutting it early damages the heater.

IF IT WON'T START

Wait 5 to 10 minutes and try once more. **If it fails twice in a row, stop trying** — message us. Insisting can lock the heater and leave you without heating for the rest of the trip.

ERROR CODES

If the panel shows an error number, this is what it means. Press any key to reset the message.

Code	What's happening	What to do
15 · 35	Low voltage	Flat battery. Drive a while and try again
12	Overvoltage	Turn off and message us
1 · 2	Duct or air outlet	Check that nothing is blocking the air outlets
8 · 78	Fuel system	Check the vehicle's diesel level

Code	What's happening	What to do
20 · 30	No connection	The panel lost communication. Message us
31	Overheating	Turn off, ventilate and wait. If it repeats, message us
33	Heater locked	Message us. Don't keep trying to start it
Any other	Needs a technician	Message us

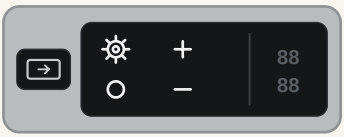
08

Fridge

How to use it well and why it turns off on its own

The camper carries an **Alpicool** compressor fridge, model T50, CX40 or CR65 depending on the unit. It runs on the auxiliary battery and really cools, unlike a cool box.

If your camper has the T50



It is **dual-zone** (50 liters): two compartments, each with its own temperature. The panel is on the lid.

On the panel: the **gear** (settings and zone choice), the **circle** (power), **+** and **–** for the temperature, and the display at the far end. To change a zone's temperature, press the gear until that zone is selected and adjust with + and –. The USB port sits separately at the front.

If your camper has the CX40



It is **single-zone** (40 liters). The panel is a vertical strip on the side.

From top to bottom: **power** (left) and the settings **gear** (right), the **display**, **+** (raises the temperature) and **–** (lowers it), and the USB port.

If your camper has the CR65



It is an **upright fridge with a front door**, **65 liters**: the largest in the fleet. It is **built into** the camper cabinet: it doesn't come out and isn't moved.

The panel is a strip above the door. From left to right: **+** and **–** for the temperature, the **display**, the settings **gear** and **power**.

It runs **on 12 V only**, from the camper battery. It has no 220 V plug.

It works as a fridge or a freezer depending on the temperature you set. For everyday food, 2 to 5 °C is enough.

Because of its size it uses the most battery. Fill it gradually and open it as little as possible, especially on cloudy days.

WHAT WE GET ASKED MOST

"The fridge turned off by itself." Almost always it isn't faulty: it's the **battery protection**, which shuts it off when the voltage drops below a certain level so you don't run out of power. Check the voltage on the panel before assuming it's broken.

HOW TO USE IT WELL

- **Chill it before loading it.** Turn it on a couple of hours before putting food in, ideally while you drive.
- **Open it little and close it fast.** Every opening forces the compressor to work again.
- **Don't use it as a freezer if you don't need to.** Going down to freezing uses far more power. Between 2 and 5 °C is enough for everything.
- **Leave air around it.** The compressor gives off heat; if you cover it with bags it overheats and performs worse.
- **Close it properly before driving.** If it's loose or badly latched, it opens on gravel.

MAX MODE AND ECO MODE (T50 AND CX40)

Max cools faster and uses more power. **Eco** cools more slowly and protects the battery. Our advice: **Max while you drive** (the vehicle is charging) and **Eco when you're parked**, especially if you'll spend the night without moving the camper.

09

Water

Tank, pump, where to fill and gray water

The camper has a **75-liter** fresh-water tank, with a pump, a sink and a cold-water outdoor shower.

HOW TO USE IT

1. Fill the tank through the outside inlet on the camper roof.
2. Turn on the water pump from the panel (switch 6).
3. Use the sink or the outdoor shower normally.
4. Turn off the pump when you're done.

WHERE TO FILL UP

On the Carretera Austral there's water in almost every town, campground and gas station. Rule of thumb: **fill up when you reach half**, not when it's running out. Between some stretches there are many kilometers with nothing.

> **GRAY WATER**
>
> The water from the sink collects in a jerrycan. **Never empty it into a river, a lake or straight onto the ground near water.** Empty it in a toilet, a campground drain or an area well away from watercourses.
>
> Use **only biodegradable soap**. This isn't a symbolic gesture: these rivers are the water source for the people who live there.

10

Power

Auxiliary battery, what uses what and how to protect your reserve

The camper has an **auxiliary battery that is independent** of the vehicle's — so even if you drain all the camper's power, the truck still starts. It recharges as

you drive and from the roof solar panel.

WHAT USES WHAT

Draw	Impact
LED lights	Very low
USB charging	Low
Water pump	Low, only while running
Fridge	Medium and constant — your main draw
Heater	High at start, medium after
220V inverter	High. Use it sparingly

HOW TO PROTECT YOUR RESERVE

- Check the voltage before sleeping and when you wake up. Below **12.0V** it's best to drive a while or cut back on usage.
- If you'll go several days without moving the camper, park with the solar panel clear and out of the shade.
- On very cloudy days the panel adds little. A couple of hours of driving recharges far more than a full day of weak winter sun.
- Charge your devices over USB instead of 220V whenever you can.

11

Before every drive

Six steps, two minutes, every time

Six steps, two minutes. Do them every time, even to move 200 meters.

1. **Close** — all the windows and the roof hatch. A hatch left open at 90 km/h gets ripped off.
2. **Heater** — off, and the fan already stopped.
3. **Cargo** — everything stowed and secured. Whatever's on top falls.
4. **Ladder** — stowed and the camper properly closed.
5. **Hooks** — check that the chains or tensioners are tight and the carabiners closed.
6. **Lock** — camper locked.

And every morning: **tire pressure, fuel level, water level and the wind forecast.**

12

Crossing into Argentina

Mandatory conditions and what the roads are like over there

Yeti Campers operates in Chile. We authorize travel through Argentina within the corridor from Villa La Angostura to Ushuaia, including Tierra del Fuego.

MANDATORY CONDITIONS

- The crossing must be **authorized and arranged in advance**. It can't be sorted out from the road.
- In Argentina the policy covers **damage** to the vehicle, but **not theft or third-party liability**. That is why Argentine insurance is mandatory, arranged through us.
- You must stay within the **authorized corridor** declared before you leave.
- The Argentine cover is more limited and its deductible is **CLP 2,000,000**, higher than the Chilean one.

WHAT THE ROADS ARE LIKE OVER THERE

We'll tell you straight, because sugar-coating it is what causes damage:

- Conditions change constantly. **Big potholes appear overnight**, and a loaded camper can't swerve around them in time.
- The pampa wind is stronger and more constant than on the Chilean side. There, driving can be genuinely dangerous, not just uncomfortable.
- **Don't drive at night.** Poor visibility plus potholes plus loose animals is a combination that isn't worth it.
- Allow considerably more time between destinations than the map suggests.
- **Fuel:** it's scarce. Fill the tank at every gas station you pass, even if you're still at half.

PROHIBITED STRETCH

There's a stretch of Route 40 in very poor condition that **is not authorized** for our vehicles. We mark it on the map at handover. If you're unsure on the road, message us before taking it.

13

If something goes wrong

Accident, flat tire, dashboard lights and what to do

GENERAL RULE

Message us the moment something happens. Almost everything is solved over WhatsApp in minutes, and what isn't, we coordinate. Don't attempt repairs or hire workshops on your own without telling us: it may fall outside your cover.

YOU'VE HAD AN ACCIDENT

PEOPLE FIRST

If someone is hurt, call 131 (Chile) or 107 (Argentina) before anything else. The vehicle is replaceable.

1. Stop in a safe place and check that no one is hurt.
2. If there are injuries, third parties involved or theft: call the police and **file a report**. Without a report the insurer can reject the claim.
3. Take plenty of photos: the damage, the vehicles and the whole scene, also from a distance.

4. **Message us on WhatsApp with your location.** We coordinate with the insurer — you don't have to call them.
5. Wait for our instructions before moving or repairing the vehicle.

Cover, deductible and insurance contacts are in **Emergencies** and **Insurance & deductible**.

YOU GET A FLAT TIRE

1. Stop on flat, safe ground, away from corners. Turn on the hazard lights.
2. With the camper loaded, the vehicle is heavy: make sure the ground is firm before lifting with the jack.
3. The jack, wheel wrench and spare are in the vehicle. We show you where at handover.
4. Message us before you start if you have any doubt. In strong wind or on soft ground, **wait for us to help you**.

A DASHBOARD WARNING LIGHT CAME ON

Color	What it means	What to do
🔴 **Red**	Serious fault: oil, temperature, brakes or charge	Stop as soon as it's safe, turn off the engine and message us. Don't keep driving
🟡 **Amber**	Warning: engine (check engine), tire pressure (TPMS), etc.	Not an immediate emergency, but message us and we'll tell you if you can continue

When in doubt, **stop somewhere safe and message us with a photo of the dashboard.** Don't try to fix it yourself.

THE TRUCK WON'T START

The camper battery is independent of the vehicle's, so a drained camper shouldn't stop the truck from starting. If it still won't start, message us before trying to jump-start it.

14

Travel responsibly

Take care of the places you pass through

Traveling by camper means stepping inside the landscape. Take care of the places you pass through:

- Take all your trash with you. All of it, even the organic waste.
- Use water sensibly. In many places it's a limited resource.
- Respect the wildlife and local communities. Ask permission before parking on private land.
- Biodegradable products only.
- Fire only where it's expressly permitted. In Patagonia a wildfire doesn't go out.
- To find where to spend the night, use **iOverlander**: it's the reference we use ourselves.

Leave nothing but footprints.